

LHIN Renewal: *Patients First* Transition Update

Central East LHIN Board of Directors

March 22, 2017

Presented By: Deborah Hammons, Chief Executive Officer



Ontario

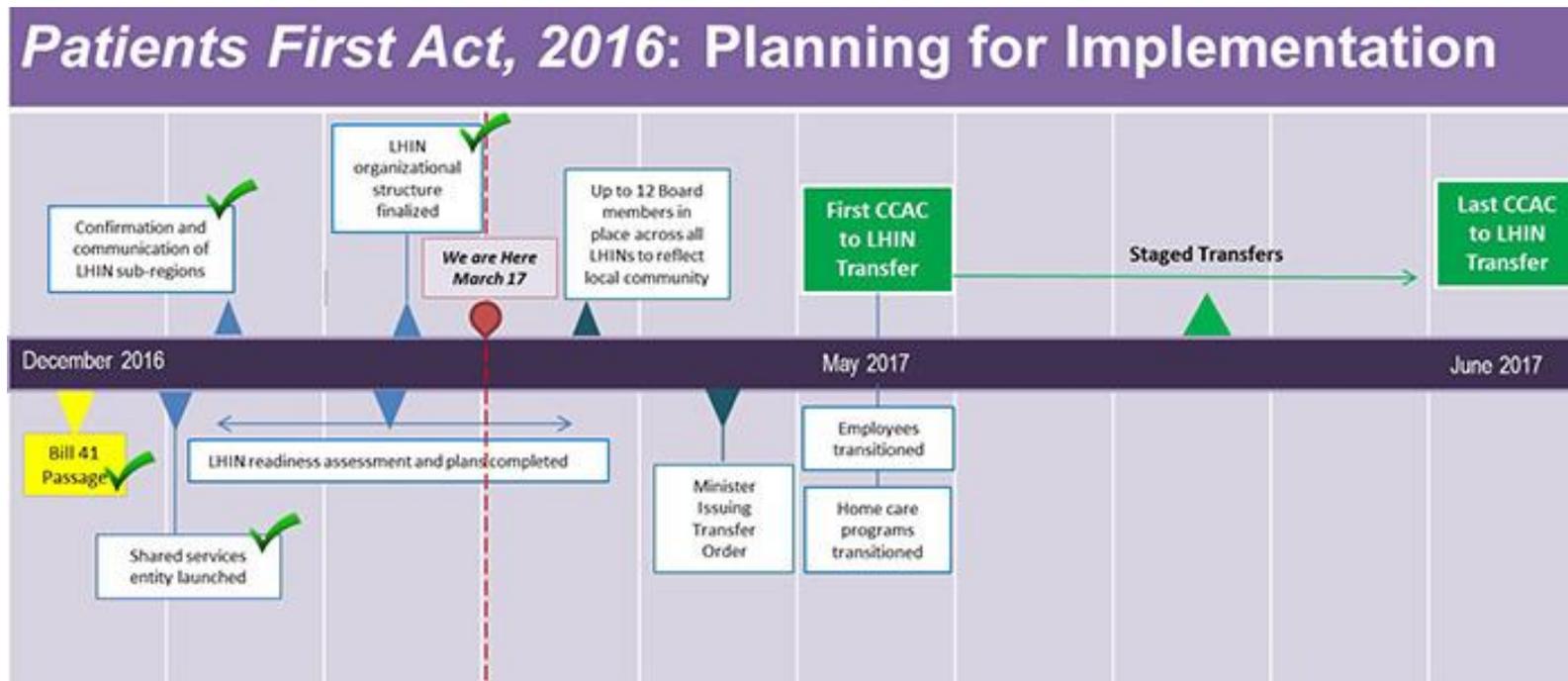
Local Health Integration
Network

Réseau local d'intégration
des services de santé

Overview

- Provincial Update - Patients First Act, 2016: Implementation Milestones
- Readiness Assessment Update
- Enhanced LHIN management structure
- Keeping stakeholders and partners informed of progress

Provincial Update - *Patients First Act, 2016*: Implementation Milestones: December 2016 - Fall 2017



Health System Integration Bulletin – March 17, 2017

Readiness Assessment Update

- Our LHIN is committed to building a better Ontario by putting patients at the centre of a **truly integrated health system**.
- Working together, the Central East LHIN Renewal program team members are continuing to complete **readiness assessments** to determine their shared readiness to integrate the CCAC into the LHIN through the on-going monitoring of “must have” activities (i.e., they must be completed prior to the anticipated Transfer Day – T Day) and “nice to have” activities (i.e., they do not necessarily have to be completed prior to the anticipated Transfer Day)
- Deloitte continues to identify **69 “must have” activities** that need to be completed by all LHINs and CCACs prior to the Transfer Date.
- Six status definitions:
 - Complete: T-Day activities have been completed
 - No Changes Required – Complete: No change to existing arrangements were required for T-Day
 - Planned – In Progress: Activities are in progress and scheduled to be completed by T-Day
 - Planned – Awaiting External Direction: Local activities are in progress but require external direction prior to completion
 - Planned – At Risk: Activities are planned but at risk of not being completed by T-Day
 - Not Planned: No timeline is in place to complete the activities by T-Day

Readiness Assessment Update – cont'd

Change in Status of “Must Have” Activities (February to March 2017)

Deloitte-Defined Status	As of February 6, 2017		As of March 8, 2017	
	Total # of “Must Have” Activities	# of “Must Have” Activities Under Exclusive and Partial Local Leadership	Total # of “Must Have” Activities	# of “Must Have” Activities Under Exclusive and Partial Local Leadership
Complete	18	17	36	32
No Changes Required – Complete	5	5	0	0
Planned – Awaiting External Direction	26	6	14	6
Planned – In Progress	20	18	19	8
Not Planned	0	0	0	0
Total	69	46	69	46

At present, the Central East LHIN Renewal Program **increased** its completion rate of “must have” activities (regardless of leadership) from **33%** (23 of 69) in early February to **52%** (36 of 69) in early March. For those “must have” activities under exclusive and partial local leadership, the completion rate **increased** from **48%** (22 of 46) in early February to **70%** (32 of 46) in early March

Enhanced LHIN management structure

- With an expanded mandate, the LHINs will have **additional responsibilities** in the home care, primary care, and public health areas, as well as increasing our focus on health equity and engagement with patients and families, Indigenous and French-language health care partners.
- That is why we need to provide **strong, integrated leadership** and **ensure continuity of care** as we assume the responsibility for the delivery of home and community care including the transfer of front-line workers to the LHINs.
- The **design of the LHIN organizational structures has been standardized in key areas** to strengthen consistency in system planning and service delivery across the province.
- The design combines the **two previously separate management structures** of the LHINs and CCACs to create a streamlined combined structure to support our transformational goals and improve the health care experience for Ontarians.

Keeping stakeholders and partners informed of progress

- **Central East LHIN and Central East CCAC** continuing to engage and consult with stakeholders and partners.
- This includes:
 - internal communication, engagement, training and education and transition support;
 - ongoing LHIN sub-region engagement;
 - regular updates, webinars and presentations by LHIN/CCAC/MOHLTC on work underway to the public, health system partners, elected officials, groups, networks and committees; and
 - resources including presentations and background information posted regularly to the Central East LHIN and Central East CCAC websites.
- **Ministry of Health and Long-Term Care** posting Health System Integration bulletins on its website and hosting webinars - see http://www.health.gov.on.ca/en/news/bulletin/2017/hb_20170127.aspx