

2019-22 Integrated Health Service Plan Update

Central East LHIN Board of Directors Meeting
April 25, 2018

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Overview

- Legal Requirements
- Ministry of Health and Long-Term Care Direction
- Development of Pan-LHIN Content
- Community Engagement Approach
- Timeline and Milestones
- Next Steps

Legal Requirements

- The number and scope of legal requirements that Local Health Integration Networks (LHIN) must meet with respect to their integrated health service plans (IHSP) have expanded through time.
- Since 2006, LHINs have been required to meet “general” requirements regarding their IHSP, as well as requirements related to it “contents,” “restrictions,” and “community engagement”:
 - **General:**
 - The Minister of Health and Long-Term Care specifies the time in which the IHSP is to be developed, and its form.
 - Copies of the IHSP are to be made available to the public in the LHIN’s offices.
 - **Contents:** The IHSP shall include:
 - a vision;
 - priorities; and
 - strategic directions for the local health system.

The IHSP shall set out strategies to integrate the local health system in order to achieve the purpose of LHSIA.

Legal Requirements (cont'd)

- **Restrictions:**

- The IHSP shall be consistent with:
 - a provincial strategic plan;
 - funding received by the LHIN; and
 - regulatory requirements.

- **Community Engagement:**

- The LHIN shall engage the community of diverse persons and entities involved with the local health system about that system on an ongoing basis, including about the integrated health service plan and while setting priorities.
- In carrying out community engagement, the LHIN shall engage:
 - the Aboriginal and First Nations health planning entity for the geographic area of the network that is prescribed; and
 - the French language health planning entity for the geographic area of the network that is prescribed.

Legal Requirements (cont'd)

- The passage of the Patients First Act, 2016, added to the legal requirements LHINs need to meet with regard to their IHSPs.
- In addition to meeting all the requirements in place since 2006, LHINs are now expected to develop their IHSPs with specific regard to “sub-regions” and “consultations”:
 - **Sub-regions, direction:** The IHSP shall include strategic directions and plans for the geographic sub-regions of a local health system in order to achieve the purposes of LHSIA.
 - **Consultations:** A LHIN shall engage and seek advice from each board of health for any health unit located in whole or in part within the geographic area of the LHIN in developing its IHSP.
- Although the 2019-22 IHSP will be the fifth such plan, it will be the first to reflect:
 - The larger number and wider scope of LHSIA requirements; and
 - The inclusion of Home and Community Care services as a direct responsibility of the renewed LHINs.

Ministry of Health and Long-Term Care Direction

- In addition to relying on LHSIA to set IHSP expectations, the Ministry of Health and Long-Term Care (MOHLTC) has provided direction through:
 - Patients First: Ontario’s Action Plan for Health Care (February 2015);
 - the Minister’s Mandate Letter; and
 - Guidelines from the Health System Accountability, Performance & French Language Services Division, which is the Ministry division directly responsible for LHINs.

Action Plan Direction

- The Action Plan for Health Care has four key objectives

Access	Connect	Inform	Protect
Improve access - providing faster access to the right care.	Connect services - delivering better coordinated and integrated care in the community, closer to home.	Support people and patients - providing the education, information and transparency they need to make the right decisions about their health.	Protect our universal public health system - making decisions based on value and quality, to sustain the system for generations to come.

Minister's Mandate Letter Direction

- The 2018/19 Minister's Mandate Letter, which also served as a key input in developing the 2018/19 Annual Business Plan, provides direction in 13 areas:
 1. Transparency and Public Accountability
 2. Improve the Patient Experience,
 3. Building Healthy Communities Informed by Population Health Planning
 4. Quality Improvement, Consistency and Outcomes-Based Delivery
 5. Equity
 6. Primary Care
 7. Hospitals and Partners
 8. Specialist Care
 9. Home and Community Care
 10. Long-Term Care
 11. Dementia Care
 12. Mental Health and Addictions
 13. Innovation, Health Technologies, and Digital Health

Direction from Health System Accountability Division

- A memorandum issued to all LHINs in March 2018 by the Health System Accountability, Performance & French Language Services Division reaffirmed the province's strategic priorities and initiatives by setting the the expectation that the 2019-22 IHSP “should provide a clear picture of what the LHIN intends to accomplish to improve the health outcomes of the residents within its region.”
- The memorandum also provided guidelines in six areas:
 - Sub-Regional Planning
 - Population and Public Health
 - Patient Experience and Community Engagement
 - Health Equity
 - Consistency
 - Timing

Direction from Health System Accountability Division (cont'd)

- **Sub-Regional Planning:** Strategic directions and plans for sub-regions must be included, and must articulate the LHIN's goals, at minimum, to:
 - collaborate with the board of health and other community partners to assess sub-region population need through a health equity lens and identify priority populations;
 - assess sub-region service capacity to meet population needs and identify associated gaps in service delivery;
 - identify local priorities; and
 - advance targeted improvements in both local and provincial priority areas. Further guidance on sub-region planning and development will be provided to support this process.
- **Population and Public Health:** The IHSP is expected to include a population health perspective and demonstrate a commitment to building health communities.

Direction from Health System Accountability Division (cont'd)

- **Patient Experience and Community Engagement:** The IHSP must be informed by the engagement of:
 - health service providers;
 - Indigenous communities and First Nations;
 - the Francophone population and the French Language Health Planning Entities; and
 - other diverse communities.

Patients' and caregivers' input and engagement in planning and decision-making is expected to be channeled through the Patient and Family Advisory Committee.

- **Health Equity:** The IHSP should identify health equity as a clear priority and include a commitment to culturally appropriate sub-regional planning that engages with and addresses the needs of:
 - high-risk and marginalized populations;
 - the Francophone population; and
 - Indigenous communities and populations.

LHINs may want to consider equity-based performance measures that gauge service access for these populations.

Direction from Health System Accountability Division (cont'd)

- **Consistency:** Collectively, the LHINs' IHSPs are required to show a consistency of content and form while simultaneously reflecting local priorities. To achieve this, a standard template is to be used.
- **Timing:** A draft version of the IHSP is to be submitted to the Ministry by October 28, 2018.

Development of Pan-LHIN Content

- Shared content for the 2019-22 IHSP is being developed in two key areas:
 - **Environmental Scan:** An IHSP5 Environmental Scan Work Group has been created with the support of all 14 LHINs, the Data Analytics Branch of the Ministry, and Health Shared Services Ontario.
 - Work began in February 2018 to develop a common environmental scan at the LHIN and LHIN sub-regional levels that shows demographic trends, social attitudes, the interplay of disease, and the activities of various LHIN-funded sectors.
 - Collectively, the LHINs will develop shared socio-demographic data narratives and data depictions for all LHINs and all 76 LHIN sub-regions.
 - **IHSP Roadmap:** The LHIN VP Health System Strategy and Integration Council has created an IHSP Common Content Work Group that will:
 - update the IHSP Roadmap previously used to support the development of the 2013-16 and 2016-19 IHSPs; and
 - develop a template that reflects provincial strategic priorities and initiatives, a common IHSP table of contents, and common narratives where a pan-LHIN approach is agreed.

Community Engagement Approach

- The Central East LHIN's community engagement approach to the 2019-22 IHSP is that of strategic co-design.
- Engaged in the co-design approach will be the Patient and Family Advisory Committee, the seven Sub-region Planning Tables, and newly re-mapped Central East LHIN external engagement tables.
- Consistent with the MOHLTC's guidelines, specifically with respect to health equity, the Central East LHIN will also engage:
 - high-risk and marginalized populations;
 - the Francophone population; and
 - Indigenous communities and populations.
- Based on work already underway with the four Public Health Units in the Central East LHIN, there will be further engagement to seek advice from each medical officer of health.

Timeline and Milestones

Environmental Scan and Common Content Work Groups (Feb-Jul)

Communications Black-out (May 8-TBC)

Central East LHIN Community Engagement (May-Sep)

Advertising Black-out (Mar 9-Jun 7)

2019/20 ABP Process (TBC)

MOHLTC issues 2019/20 ABP Guidelines (Oct: TBC)	LHINs submit draft 2019/20 ABPs to MOHLTC (Dec: TBC)	LHINs submit Board-approved 2019/20 ABPs to MOHLTC (Feb: TBC)
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Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
2017/18		2018/19											2019/20	

MOHLTC Directional Memo to LHINs (Mar 16)

MOHLTC Sub-region Planning Guidance to LHINs (Apr: TBC)

LHINs submit draft IHSPs to Ministry (Oct 29)

LHINs publish 2019-22 IHSPs (Apr 1)

Approval of Common Content and Roadmap (Apr; TBC)

Common Environmental Scan and Content Completed (mid-Jul)

Ministry shares IHSP feedback to LHINs (Nov 30)

Next Steps

- A Planning Group, Environmental Scan Team, Content Writing Team, and Communication and Community Engagement Team have been established and have begun their preliminary work.
- Receipt of direction from the MOHLTC regarding sub-regional development, and guidance on common content and the IHSP Roadmap from LHIN-led working groups will spur planning action in early May.
- Staff will begin the narrative write-up and data analysis of their portion of the assigned content for the shared environmental scan.
- Finalization of the Central East LHIN's renewed engagement structures at the end of April/early May will support targeted planning and community engagement activities.