Wound Care Inter-professional Team Patient Information Sheet

The Central East Local Health Integration Network (LHIN) has developed a Wound Care Inter-professional Team (IPT) made up of wound care experts from hospitals, clinics, nursing providers and the Central East LHIN.

The Wound Care IPT uses a digital platform, Swift Skin and Wound app and Patient Connect app, through Swift Medical Inc. to take photos and report on wounds, in order to improve your wound healing and care experience, and allows for virtual and timely wound consults.

Your participation in the Wound Care IPT is voluntary and you have the right to withdraw at any time. By participating, you have consented to have your personal health information collected, used, and/or shared with health care providers involved in your care.

Your Privacy and Personal Health Information

Your personal health information will be held in confidence and maintained securely in accordance with the *Personal Health Information Protection Act (PHIPA), 2004.*

Members of the Wound Care IPT may consult you and each other, as they:

- Collect and review your personal health information such as: diagnostics, treatments, consultations and medications from your electronic health records
- Consider what treatments may be needed (now and in the future)
- Evaluate your services requested and received

The Wound Care IPT uses only de-identified information for the purpose of evaluating and improving wound-related care and services.

While the Central East LHIN takes reasonable steps to protect the security and confidentiality of information collected, retained, sent and received electronically, there may be risks associated with using any digital platform that are beyond the control of the Central East LHIN.

As a participant of the Wound Care IPT you accept the risks associated with using an online service and its associated software. These risks include, but are not limited to:

1. The privacy and security of the communication cannot be guaranteed;
2. Employers and online services may have a legal right to inspect and retain copies of information that passes through their systems;
3. Copies of the information may continue to exist, even after reasonable efforts to delete them have been made;

4. Despite efforts to protect your information, it may be disclosed to third parties or the public if there is a security breach, regardless of the intentions of the sender or recipient;
5. The online services and software made available may not work as intended due to circumstances beyond the Central East LHIN's control; and
6. In limited circumstances, access to information may be governed by laws in the jurisdiction of the software provider.

Participation Survey

Swift Medical Inc., supported by the Central East LHIN, will contact you to survey or interview you to evaluate your experience with their digital platforms. Your participation in a Swift Medical Inc. survey is voluntary and if you decide not to participate it will not impact the care you receive.

Wound Care IPT Information Contact

Please contact the Central East LHIN:

- If you have questions, compliments, concerns or complaints about the Wound Care IPT process or how your personal health information is handled and shared;
- To provide or withdraw consent related to your personal health information; or,
- To request a copy of, or correction to, your personal health information.