

# Looking for *more*?

At VHA Home HealthCare, *more* is not just our commitment to clients, but to our incredible team of staff.

Creating opportunities for more independence; it's what people in the community rely on us for and what HA Home HealthCare (VHA) has offered for over 90 years. With over 2,600 health care professionals serving clients throughout Ontario, VHA's client and family-centered approach provides nursing, rehabilitation, personal support and home support services. Our team offers spectacular care to seniors, families, adults and children living with disabilities or illness, helping them live life more independently, in comfort and with dignity.

## We are currently seeking:

### Personal Support (PS) Care Team Supervisors – Permanent Full-time (Central East) 2 Positions Available

The PS Care Team Supervisor leads and supports a team of PSWs ensuring the delivery of client and family-centered personal support services that meet VHA's standards of excellence. You will conduct initial home visits with clients to establish appropriate care plans. You will provide ongoing clinical support, supervision, education and training at the bedside to a large Personal Support Care Team who are supporting clients to achieve more independence.

## Key Skills, Experience and Behaviours required for this position:

- A RN or RPN in good standing with the College of Nurses with exceptional clinical assessment and communication skills who can interact in a professional, culturally competent manner with clients, funders, staff teams and community partners.
- 3 years or more of community-based experience with a deep knowledge of the home health care system (preferably working with PSWs).
- A motivational leader and strong team player who promotes Client and family-centred care to support client and employee engagement.
- Highly organized and comfortable working in a constantly shifting environment as VHA responds to changes in client needs.
- Able to work effectively under pressure and adheres to deadlines.
- Able to write clear and concise field and supervisory reports.
- Advanced experience with Microsoft Office and a keen desire to bring technology to the bedside.
- Ability to work independently and as a member of a collaborative team.
- Ideally, prior supervisory experience within a unionized setting and know what it takes to uncover talent and innovation as you build and inspire a highly engaged large team.
- As a supervisor, you have working knowledge of relevant employment statutes including the OHS, ESA and OHRC.
- A valid Driver's License and access to a vehicle are required.
- Use of proper body mechanics and successful completion of the Physical Readiness Test to ensure safe work practices are followed, including mobility, transfers, bending, lifting, pushing and pulling.
- A proven track record of effectively handling complaints and resolving conflicts.
- Demonstrated efforts to continually develop and upgrade your skills.
- Ability to converse in a second language is a definite asset.
- Flexibility in scheduling is required, including days, weekends, evenings, and holidays.
- Supervisory On-Call on a rotational basis and as required.

**To Apply:** Please submit a letter of application and resume to <http://www.vha.ca> by **November 20, 2017**.

**VHA Home HealthCare is an Equal Opportunity Employer.**  
**VHA is committed to creating an inclusive and diverse work environment.**  
**If you require an accommodation, let us know in advance.**  
**Accredited with Exemplary Standing by Accreditation Canada**  
**An RNAO Best Practice Spotlight Organization designate and;**  
**A founding member agency of United Way Toronto.**