

FEEDBACK WELCOME ON DRAFT SERVICE DELIVERY MODEL

Hospice donors, community residents and health service providers to review

NEWS

August 13, 2010

Hospice donors, community residents and other health care service providers are now invited to review a DRAFT Service Delivery Model proposing how hospice services in Northumberland County could be integrated in the “basket of services” currently provided by Community Care Northumberland.

Over the summer, representatives from Hospice Northumberland Lakeshore (HNL), Palliative Care Campbellford (PCC), Community Care Northumberland (CCN) and the Central East LHIN have developed a DRAFT Service Delivery Model that has been shared with staff and volunteers from these organizations and with a team of peers for review and feedback.

This facilitated integration began when Hospice Northumberland Lakeshore and Palliative Care Campbellford partnered with the LHIN to find a way to continue providing these important services when a review of the agencies’ operations revealed the potential to streamline operations and deliver services more effectively. The LHIN asked Community Care Northumberland to be part of the integration because of their local expertise in delivering other community support services to the residents of Northumberland County.

Feedback on the DRAFT Service Delivery Model from hospice donors, community residents and other health care service providers is now being collected via a web-enabled survey and will be reviewed by the respective boards as they approve the model. It will also be accepted in written form sent via mail, email or fax. Feedback must be submitted by August 31, 2010.

QUOTES

“The response from our staff and volunteers has been very encouraging,” said Jim Wrigley, Executive Director, Hospice Northumberland Lakeshore. “We now want to hear from our donors and the wider community.”

“The four organizations have worked hard to develop a DRAFT Service Delivery model that will meet everyone’s needs,” said Jim Scott, Board Member, Palliative Care Campbellford. “I’m confident that our clients, our donors and our health care partners will see the benefits of this new model.”

“Integrating hospice into the overall services currently provided by CCN offers a number of new and exciting possibilities,” said Trish Baird, Executive Director, Community Care Northumberland. “I look forward to partnering with Jim Wrigley and Jim Scott in presenting this model to our respective boards.”

“Encouraging people to provide feedback on how services can be enhanced and improved is an important part of the LHIN mandate,” said Deborah Hammons, CEO, Central East LHIN.

LEARN MORE

Please visit the Central East LHIN website – Resource Documents/Integration – to access the survey. - <http://www.centraleastlhin.on.ca/Page.aspx?id=96>

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