



# PALLIATIVE EDUCATION & CONSULTING SERVICES

**Central East LHIN Board of Directors Meeting,  
July 25<sup>th</sup> 2012**

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# Presentation Objectives

- To review the current and future state of palliative education and consultation services in the Central East LHIN including:
  - Background Information
  - Current Context
  - Future Budget Assumptions and Allocations
- To present a motion to the Central East Board of Directors for transfer of funding

# BACKGROUND

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# Central East Hospice Palliative Care Network (CEHPCN)

- Comprised of Central East LHIN organizations that provide hospice, palliative and end-of-life care
- Provides leadership for the development and evolution of a comprehensive, integrated and coordinated system of hospice palliative care by:
  - Developing standards and supports for delivery of care
  - Supporting for implementation of best practices
  - Providing education and knowledge transfer
  - Helping to build system capacity and access to hospice palliative care
- Together, the Central East LHIN and Central East CCAC monitor the performance and accountability of the CEHPCN by reviewing reports provided by Steering Committee members

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# Palliative Education

## Interdisciplinary (725 50 94 10)

- *Fundamentals of Hospice Palliative Care (FHPC)*
  - 8 week course for volunteers and HSPs; taught by a health care professional with advanced expertise in hospice palliative care
- *Advanced Hospice Palliative Care Education (AHPCE)*
  - 8 week course for volunteers and HSPs; taught by a nurse with advanced expertise in hospice palliative care
- *Comprehensive Advanced Palliative Care Education (CAPCE)*
  - 7 month mentorship course for RNs and RPNs; taught by a nurse with advanced expertise in hospice palliative care; full-day session taking place monthly

## Physician (725 50 94 91)

- *Learning Essential Approaches to Palliative and End of Life Care (LEAP)*
  - 6 week course for physicians (RNs and NPs); taught by a physician and nurse assistance

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# Palliative Consultation Services

## *Palliative Pain and Symptom Management (725 50 94 90)*

- Support service providers in home care agencies, LTCHs, CSSs and primary care by providing access to Palliative Pain and Symptom Management Consultants (PPSMCs)
- PPSMCs included nurses with palliative care expertise and training who provide consultation, education, mentorship and linkages to palliative care resources across the continuum of care
  - They do **not** provide direct client/patient assessment or care planning, respond to inquiries or education activities for the general public
  - As part of an education/coaching activity with a service provider a patient may be present however, the service provider remains the one responsible for the care

# Current State Budget

PALLIATIVE EDUCATION & PPSMC BUDGET	
INTERDISCIPLINARY EDUCATION BUDGET (725 50 94 10)	
CCAC	\$105,737
Hospice Peterborough	\$1,866
Community Care Northumberland	\$1,866
SIRCH	\$1,866
<b>TOTAL</b>	<b>\$111,335</b>
PHYSICIAN EDUCATION BUDGET (725 50 94 90)	
CCAC	\$30,000
<b>TOTAL</b>	<b>\$30,000</b>
PAIN & SYMPTOM MANAGEMENT BUDGET (725 50 94 91)	
Hospice Peterborough	\$94,550
Lakeridge Health	\$259,346
<b>TOTAL</b>	<b>\$353,896</b>

- \* Funding is protected under MLPA
- \* Services are currently contracted out by the CCAC to other Health Service Providers (HSPs) who in turn contract out to educators

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# CURRENT CONTEXT

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# Service Delivery Model Review

- **How was the need recognized?**
  - Requested approval for the 2012/13 Palliative Education Budget led to a review by the Central East LHIN and Central East CCAC that identified challenges and opportunities
- **What were the high level challenges identified?**
  - Need to clarify PPSMC roles and responsibilities
  - Lack of consistent service delivery model for Palliative Education across Central East LHIN
  - Need for equitable access to Palliative Education and administrative support across 3 LHIN clusters (Previously only Durham and North East received funding)
- **Why create new service delivery model?**
  - To clarify roles and responsibilities of PPSMC and Palliative Education
  - To better align resources
  - To standardize/streamline programs and activities
  - To improve equitable and accountable delivery of services and related programs
  - To further align and support related improvement initiatives related to palliative care, including establishment of Central East CCAC NP Palliative Care

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## Timeline of Events (I)

- **April 2012-** Palliative Education/PPSMC services flagged as issue on LHIN internal risk register; identified intention to review
- **April 2012-** LHIN meeting with Central East CCAC and CEHPCN Chairs to identify/discuss Palliative Education challenges and opportunities
- **April 2012-** CCAC communication letter to stakeholders indicating Palliative Education courses to be on “hold”
- **MAY 2012-** Initiated research/dialogue regarding Palliative Education/PPSMC service best practices with Provincial End of Life Network Executive Directors
- **MAY 2012-** Reviewed PPSMC roles with affected HSPs
- **June 2012-** Discussion with Physician Leaders to review Palliative Physician Education; agreement to work through service delivery model and identify next steps
- **June 2012-** LHIN communication letter to stakeholders highlighting Palliative Education process updates and continuation of “hold” until fall 2012; communication included on both LHIN and CEHPCN WebPages

## Timeline of Events (II)

- **June 2012-** LHIN meeting with Hospice Executive Directors (Hospice Peterborough, Durham Hospice, Scarborough Centre for Healthy Communities) to discuss transfer of Palliative Education funding
- **June 2012-** Development of new service delivery model
- **July 2012-** Lakeridge Health, Durham Regional Cancer Centre and Central East CCAC communication letter to stakeholders highlighting Palliative Education process updates and continuation of “hold” until fall 2012
- **July 2012-** LHIN meeting with CEHPCN Steering Committee to provide update on Palliative Education review, presentation of draft service delivery model, gather feedback and confirm next steps
- **July 2012-** LHIN Board of Directors meeting to seek approval for funding transfer from Central East CCAC to Hospice Organizations to support ongoing delivery of Palliative Education across Central East LHIN related to final service delivery model

# FUTURE STATE BUDGET ASSUMPTIONS & ALLOCATIONS

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## Future State Assumptions: Palliative Education

COURSE	# OF COURSES PER YEAR, PER CLUSTER	MAX # OF PARTICIPANTS	# OF FACILITATORS REQUIRED	FACILITATOR TRAVEL STIPEND PER COURSE	REGISTER FEE PER PARTICIPANT
FHPC	3	25	1	\$100	\$50
AHPCE	2	25	1	\$100	\$60
CAPCE	1	12	2	\$100	\$300

- Total **\$111,335** to be transferred from current providers to designated Hospice Providers:
  - Hospice Peterborough
  - Durham Hospice
  - Scarborough Centre for Healthy Communities
- **Physician education funds (\$30,000) to remain with CCAC for the interim**

# Future State Assumptions: Palliative Consulting Services

- **Lakeridge Health**
  - TPBE: \$259,346
  - 2012/13: \$180, 887
  - On-going base budget 2013/14 forward: \$160,560
- **Hospice Peterborough**
  - TPBE: \$94,550
  - 2011/12 actual: \$111,000
  - Transfer from LHC \$16,450
  - On-going base budget 2013/14: \$111,000
- **Unallocated Funding (LHC Recovery less Hospice Peterborough Allocation)**
  - 2012/13: \$78,459
  - 2013/14 forward: \$82,336
  - Recipient of unallocated funding- **Central East CCAC**

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INTERDISCIPLINARY EDUCATION BUDGET (725 50 94 10)		
<b>Hospice Peterborough</b>		
<i>FHPC</i>	\$	10,206
<i>AHPCE</i>	\$	6,804
<i>CAPCE</i>	\$	12,479
<i>10% for Administration Support</i>	\$	2,949
<i>LHIN wide Palliative Support</i>	\$	14,021
<b>TOTAL</b>	<b>\$</b>	<b>46,459</b>
<b>Durham Hospice</b>		
<i>FHPC</i>	\$	10,206
<i>AHPCE</i>	\$	6,804
<i>CAPCE</i>	\$	12,479
<i>10% for Administration Support</i>	\$	2,949
<b>TOTAL</b>	<b>\$</b>	<b>32,438</b>
<b>Scarborough Centre for Healthy Communities</b>		
<i>FHPC</i>	\$	10,206
<i>AHPCE</i>	\$	6,804
<i>CAPCE</i>	\$	12,479
<i>10% for Administration Support</i>	\$	2,949
<b>TOTAL</b>	<b>\$</b>	<b>32,438</b>
<b>TOTAL Education Budget</b>	<b>\$</b>	<b>111,335</b>
<b>TOTAL Estimated Maximum Revenue</b>	<b>\$</b>	<b>31,050</b>
PAIN & SYMPTOM MANAGEMENT BUDGET (725 50 94 91)		
<b>Hospice Peterborough</b>	\$	111,000
<b>Lakeridge</b>	\$	160,560
<b>CE CCAC</b>		\$ 82,336
<b>TOTAL</b>	<b>\$</b>	<b>\$353,896</b>

Future State Budget

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## What's Next

- Work with Palliative Care and Primary Care Physicians to re-design and improve Physician Education offerings
- Align PPSMC resources with growing Central East CCAC NP Program
- Reinstate palliative education offerings starting September 2012 under new service delivery model



## Proposed Motions (I)

### Palliative Consulting Services

- Be it resolved that funding for PPSMC at Lakeridge Health be reduced from **\$259,346** to **\$160,560** for 2013/14, with the appropriate in-year pro-rated adjustments for 2012/13 accommodated
- Be it resolved that funding for PPSMC at Hospice Peterborough be increase by **\$16,450** for 2012/13, to constitute a new base investment of **\$111,000**. Appropriate in-year adjustments for 2012/13 accommodated
- Be it resolved that funding for PPSMC at Central East CCAC be **\$82,336** for 2012/13

# Proposed Motions (II)

## Palliative Education

- Be it resolved that funding for Palliative Education at Central East CCAC of **\$105,737** be recovered and redistributed to newly identified palliative providers effectively immediately, with appropriate 2012/13 in-year adjustments accommodated
- Be it resolved that funding for Palliative Education at Community Care Northumberland for **\$1,866** and SIRCH for **\$1,866** be recovered and redistributed to identified palliative providers
- Be it resolved that Hospice Peterborough receive **\$30,572** of new base funding effective for 2012/13 for Palliative Education, including **\$14,021** for LHIN-wide palliative support
- Be it resolved that Hospice Durham receive **\$32,438** of new base funding effective for 2012/13 for Palliative Education
- Be it resolved that Scarborough Centre for Healthy Communities receive **\$32,438** of new base funding effective for 2012/13 for Palliative Education