



Central East LHIN Performance Update

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Central East MLAA Performance Indicators - August 2008

Schedule 10 – Non Financial

Performance Indicator	Provincial Target	LHIN Starting Point	LHIN Performance Target - 2008/09	Projected Performance Target	Performance Corridor - Higher Value	Performance Corridor - Lower Value	Actual Performance
Cancer Surgery	84 Days	50.00	45.00	48.75	53.63	43.88	50.00
Cataract Surgery	182 Days	150.00	150.00	150.00	165.00	135.00	134.00
Hip Replacement	182 Days	250.00	210.00	240.00	264.00	216.00	221.00
Knee Replacement	182 Days	286.00	210.00	267.00	293.70	240.30	227.00
Diagnostic MRI Scan	28 Days	109.00	74.00	100.25	125.31	75.19	80.00
Diagnostic CT Scan	28 Days	53.00	28.00	46.75	58.44	35.06	35.00
Hospitalization Rate for Ambulatory Care Sensitive Conditions (ACSC)	290.76 per 100,000	284.81	280.00	283.61	311.97	255.25	284.81
Median Wait Time to Long-Term Care Home Placement -All Placements	50 Days	63.00	45.00	58.50	73.13	43.88	64.00
Percentage of Alternate Level of Care (ALC) Days - By LHIN of Institution	9.46%	14.10	10.75	13.26	14.59	11.94	15.66
Rate of Emergency Department Visits that could be Managed Elsewhere	11.79 per 1,000	17.86	11.79	16.34	17.98	14.71	19.37
Readmission Rates for Acute Myocardial Infarction (AMI)	3.80%	4.33	3.80	4.20	5.25	3.15	4.33

Doing Well: Below Corridor & LHIN Starting Point	Improving: In Corridor & below LHIN Starting Point	Monitor: In Corridor & above LHIN Starting Point	Attention: Above Corridor & above LHIN Starting Point – Reporting Required
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Central East LHIN WT Analysis Priority by Facility and Overall

Hospital	Cancer Surgery	Cataract	Hip Replacement	Knee Replacement	MRI	CT
	Percent Completed within Access Target					
LAKERIDGE HEALTH CORPORATION	77%	89%	64%	76%	23%	65%
NORTHUMBERLAND HILLS HOSPITAL	78%	100%			82%	80%
PETERBOROUGH REGIONAL HEALTH CENTRE	79%	99%	77%	68%	6%	60%
ROSS MEMORIAL HOSPITAL		99%	100%	55%		58%
ROUGE VALLEY HEALTH SYSTEM	57%	92%	65%	58%	23%	61%
THE SCARBOROUGH HOSPITAL	N/C	84%	67%	73%	48%	76%
CE LHIN OVERALL (% Completed within Access Target)	70%	91%	71%	69%	37%	68%
Overall Performance, CE LHIN and Provincially in Days						
Provincial Target (90th Percentile, Priority IV)	84	182	182	182	28	28
Provincial Performance (Days Waiting, Priority IV)	59	116	170	212	98	50
CE LHIN Overall Performance (Days Waiting, Priority IV)	50	134	221	227	80	35

Requires further investigation
Currently not meeting target, but within corridor
Meets target

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Highlights in CE LHIN Provider Performance

- Lakeridge Health Centre **fourth shortest** wait-time for lung cancer surgery in Ontario at 25 days.
- Northumberland Hills Hospital **second best** wait-time for MRI in Ontario at 29 days.
- Northumberland Hills **fourth shortest** wait-time for CT scans in Ontario at 17 days.
- Ross Memorial and Northumberland Hills hospitals among **top 10 performers** for cataract surgeries in Ontario.

Risks and Mitigations: Variance Reporting for 'Out-of-Corridor' Performance Indicators

Two Schedule 10 Second Quarter indicators required reporting to the MOHLTC under the terms of our MLAA:

- Alternative Level of Care (15.66% actual vs. 14.59%)

ACTION: - Roll-out of ALC Taskforce Recommendations

- Emergency Department initiatives
- Aging At Home phase II
- Completion of Clinical Service Plan.

- Rate of Emergency Department Visits that Could be Managed Elsewhere (19.39 vs. 17.98)

ACTION: - Rollout of Pay 4 Results initiative

- Support of Geriatric Emergency Medicine Nursing Model
- NP Outreach Teams to LTCH
- Primary Care Initiatives (Hypertension, CKD, Diabetes)
- Implementation of Emergency Department Task Force Report recommendations.

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Aligning the Performance Story to our Strategic Directions

Rotating updates from each of our **IHSP priorities** (staff, Leads, Chairs) that will demonstrate:

- Support of LHIN Strategic Directions
- Alignment to MLAA requirements
- Priority Project milestones achieved (Project Targets)
- Related Health service provider level accountabilities (HSAA, MSAA)
- Alignment of the above to overall CE LHIN strategy map and OHQC attributes
- Iterative Learning: Revisions, Risks and New Opportunities

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Reallocation Worksheet

WTS In-Year Status Information							
Cataract Surgery		MRI Scan		CT Scan		Joint Replacement	
Surplus Volume Identified	Identified Additional Capacity	Surplus Volume Identified	Identified Additional Capacity	Surplus Volume Identified	Identified Additional Capacity	Surplus Volume Identified	Identified Additional Capacity
HOSPITAL							
Peterborough Regional Health Centre	0	0	0	0	1000	0	0
Ross Memorial Hospital	0	50	-	-	0	66	0
Northumberland Hills Hospital	0	100	785	0	459	-	-
Lakeridge Health Corporation	0	50	0	NEW MRI	0	50	0
Rouge Valley Health System	0	70	0	0	728	50	0
Scarborough Hospital	0	100	0	0	0	40	0
CE INTRA-LHIN	0	370	785	NEW MRI	459	1728	206
INTER-LHIN	-	-	-	-	-	-	-

All re-allocations reflect CE LHIN Wait Time Projections and MoHLTC Principles.

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